

# TEN ABSOLUTES



## Never

## Instead

<i>Argue</i>	—	<b>Agree</b>
<i>Reason</i>	—	<b>Divert</b>
<i>Shame</i>	—	<b>Distract</b>
<i>Lecture</i>	—	<b>Reassure</b>
<i>“Remember”</i>	—	<b>Reminisce</b>
<i>“I told you”</i>	—	<b>Repeat</b>
<i>“You can’t”</i>	—	<b>“Do what you can do”</b>
<i>Command or demand</i>	—	<b>Ask or model</b>
<i>Condescend</i>	—	<b>Encourage or praise</b>
<i>Force</i>	—	<b>Reinforce</b>

